

Notice on the right of withdrawal

Right of withdrawal

You can withdraw from this contract within fourteen days without having to state reasons.

The withdrawal period is fourteen days after the day

- on which you or any third party acting on your behalf, but not the carrier, have/has taken possession of the goods, if you have ordered one or more articles in one order and if the article or articles is or are shipped as one parcel;
- on which you or any third party acting on your behalf, but not the carrier, have/has taken possession of the last article, if you have ordered one or more articles in one order and if the article or articles is or are shipped separately.

To exercise your right of withdrawal, you have to notify us (Marc Cain GmbH, Marc-Cain-Allee 4, D - 72411 Bodelshausen, Germany; phone: +49 7471 709-4242, e-mail: service@marc-cain.com) in an unequivocal declaration (e.g. letter send by post or e-mail) of your decision to withdraw from the contract. You can use the attached withdrawal form, but this is not mandatory.

It is sufficient if you send your notice of withdrawing from the contract in time to comply with the withdrawal period.

Consequences of withdrawal

If and when you withdraw from this contract, we have to reimburse you any and all payments we have received from you, including shipping costs (but not including additional costs resulting from you selecting a shipping method other than the most economic standard shipping method offered by us), immediately and within no more than fourteen days of the day on which we received your notice on withdrawing from the contract. We will reimburse the payment using the same payment method you used for the original transaction, unless expressly agreed otherwise with you; you will not be charged for any reimbursement.

We may refuse reimbursement until we have received the goods back or until you have proven that you sent the goods back to us, depending on what happens first.

You have to return or to surrender the goods immediately and in any case within fourteen days of having notified us of your withdrawal from this contract. This time limit is complied with if you dispatch the goods before the end of this fourteen-day period.

We will cover the cost of the return shipment, if you

- a) return the goods using the delivery note attached to your delivery, and
- b) attach the return sticker included in your delivery to the parcel, and
- c) return the parcel to us via the logistics partner DHL as stated on the return sticker.

Needless to say, you are welcome to return the goods to us in any other way. In this case, you will bear the immediate costs of returning the goods.

You will only have to reimburse any loss of value of the goods if such loss of value is caused by any handling of the goods that is not necessary to assess quality, features and functioning of the goods.

[2] We provide you - the consumer - in terms of section 13 *BGB* with information about the template form for withdrawal below: You do not have to use this template form for declaring withdrawal.

Template form for withdrawal

(If you would like to withdraw from the contract, please complete this form and return it to us.)

- To: Marc Cain GmbH, Online Shop, Marc-Cain-Allee 4, D - 72411 Bodelshausen, Germany, email: service@marc-cain.com

- I/We [*] hereby withdraw from the contract I/we [*] concluded for the purchase of the following goods [*]/provision of the following services [*]- ordered on [*]/received on [*]

- Name of the consumer(s)

- Address of the consumer(s)

- Signature of the consumer(s) (only if a physical copy is sent)

- Date

_____ [*] Delete as applicable.

- End of notice on right of withdrawal -